

Springdale Fire Department

Policy & Procedures Manual

Volume 1 – Administration

Section 103 – Security

103.8 – Requesting Law Enforcement Assistance

Whenever Springdale Fire Department personnel identify the need to request law enforcement assistance, the following procedure shall be followed.

“Zero Code” - Emergency Request for Law Enforcement Response – If fire department personnel encounter a confrontational situation where immediate law enforcement intervention is felt needed, such as a person or persons presenting a significant physical threat to the safety of personnel (physical fight in progress, weapons involved, etc.) and the situation may become intensified if those involved are aware that law enforcement is being called, fire department personnel should notify Dispatch via radio using the following **Emergency Law Enforcement Response Code**.

Personnel calling for an Emergency Law Enforcement Response Code shall state the word **ZERO** prior to stating their unit number. Personnel shall repeat this transmission once. The transmission should be as such: “Zero Truck 1 to Springdale, Zero Truck 1 to Springdale”.

Personnel who initiate the emergency code must then listen for an acknowledgement from Dispatch to be certain that the code was received and understood. Dispatch will acknowledge the receipt of the code by transmitting to the unit initiating the code. Dispatch’s transmission will be as such: “Springdale Copy, Zero Truck 1”.

After transmitting acknowledgement of the receipt of the emergency code, Dispatch will immediately dispatch Law Enforcement units to the scene. Dispatch will not make any reference to Law Enforcement, or ask the initiating unit for additional information regarding the need for assistance. Dispatch will only ask personnel for further information on the radio frequency in use, or refer to the Law Enforcement response, if advised by personnel that they are in a safe location.

If possible, a member on the scene should quickly move to a safe location and transmit to Dispatch, on the Channel 3, more specific information regarding the nature of the physical threat so that Dispatch can advise responding Law Enforcement Personnel.

If the threat is resolved or diminished before Law Enforcement arrives, the personnel who placed the code shall advise Dispatch, so that Law Enforcement may downgrade their response.

Other Request for Law Enforcement Assistance – All other requests for Law Enforcement assistance shall be made by using plain language. Anytime a request is made for Law Enforcement assistance, personnel should provide complete information as possible regarding the type of Law Enforcement assistance requested such as traffic control, property security issues, interpreter needed, etc.