

SFD Dispatch Policy and Guideline Manual

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Effective: August 15, 2008
Revised: December 28, 2010

SFD RUN ASSIGNMENTS

LEVEL 1 ALARM

Assignment: 1 Engine or 1 Truck

- **Controlled or Illegal Burning Complaint**
- **Carbon Monoxide (CO) Detector** – No symptoms or signs of illness
- **Dumpster Fire** – No exposures
- **Explosion Heard** – No visible smoke or fire
- **Gas Meter Broken** – No fire
- **Odor Investigation** – Inside or outside
- **Smoke Detector w/ Occupants Present** – No visible smoke or fire
- **Smoke Investigation** – Outside a structure
- **Small Spill** – Vehicle fluids, Fuel, Poultry Byproduct
- **Tree Fire** – No exposures
- **Utility Lines** – Arcing or down on the ground
- **Utility Pole Fire** – No exposures
- **Vehicle Fire w/ No Exposures** - Passenger cars, vans, motorcycles
- **Mutual Aid** – Any fire mutual aid outside of the city limits
- **Automatic Alarms** – Cancelled prior to dispatch

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LEVEL 1 RESCUE ASSISTS

Assignment: 1 Engine & 1 Squad

NOTE: Rescue assist calls in FMA 1 may have modified assignments

- **Medical and Trauma Emergencies**
- **Bomb Threats** – May be squad only
- **Police Department Standby** – Bomb Squad and Special Response Team (SRT). This assignment might be modified by Battalion 1.
May be squad only.

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LEVEL 1 GRASS FIRE ASSIGNMENT

Assignment: 1 Engine & STAT 1

- **Grass or Brush Fire** – No exposures to structures or vehicles

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LEVEL 1 INTERSTATE HIGHWAY GRASS FIRE ASSIGNMENT

Assignment: 2 Engines responding from opposite directions & STAT 1

- **Grass or Brush Fire** – Grass or brush fire along interstate highways with no exposures

LEVEL 1 + 1

Assignment: 2 Engines & 1 Squad

- **Utility or Semi Truck Fire** – Box truck, Semi tractor and trailer, pick up trucks w/ trailers and no exposures

PARKING GARAGE FIRES

Assignment: 2 Engines, 1 Truck, Rescue 1, 1 Squad & STAT 1

- **Vehicle Fire**
- **Parking Structure Fire**

LEVEL 2 ALARM (Also known as a “Full Assignment”)

Assignment: 2 Engines, 1 Truck, Rescue 1, 1 Squad, & Battalion 1

- **Minimum Assignment to any Structure Fire**, or fire threatening a structure regardless of size of structure or occupancy type
- **Automatic Fire Alarms** – Fire alarm or sprinkler water flow at a commercial or residential structure
- **Explosion** – Confirmed explosion
- **Fuel Spill** – Large amount of fuel
- **Hazardous Materials Incident**
- **Smoke Detector Sounding** – No occupants
- **Train or Rail Car Fire**
- **Tanker Truck Fire** – Tanker carrying fuel or chemicals
- **Smell of Smoke Inside Structure** – Smell only, no visible smoke or flames, inside any size or occupancy structure
- **Motor Vehicle Accidents** – Confirmed or possible entrapment
- **Rollover Accidents and/or Unstable Vehicle** – unless advised that ALL occupants are out of vehicle
- **Technical Rescues:** R2 and USAR 1 may be requested to respond.
 - Collapsed buildings, water rescues, high-angle and roof top rescues, confined space, trench collapse
- **Industrial Accidents** – confirmed or possible entrapment
- **Elevator** – stuck with possible or confirmed occupants

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LEVEL 3 FIRE ALARM

Assignment: 3 Engines, 1 Truck, Rescue 1, 2 Squads, & Battalion 1

NOTE: See Aircraft Emergency policy for further information in regards to alerts at Springdale Airport and XNA.

- **Confirmed fire or visible smoke in occupancies with heavy fire loading or an increased threat for loss of life**
- **All Aircraft Emergencies**

Examples of occupancies for Level 3 Alarms:

Apartment Building - anything larger than duplex

Commercial Building

Nursing Home

Hospital

Hotel or Motel

Industrial Building

Strip Mall

School

Other High Occupancy Structures

Fire District – Emma Avenue area (see definition on p. 7)

Assembly occupancy during event – church, open stadium, night club, etc

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LEVEL 4 FIRE ALARM

Assignment: 4 Engines, 2 Trucks, Rescue 1 & 3 Squads

NOTE: This level assignment will typically be assigned by a chief officer who is on scene

- **Confirmed working fire in large Commercial or Industrial Structures, or in multi-story structures (4 or more stories)**

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RAPID INTERVENTION TEAM (RIT)

Assignment: 1 Truck or 1 Engine & 1 Squad

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- **Dispatched only upon request.**

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MAYDAY RESPONSE ASSIGNMENT

Assignment: 2 Engines (or an Engine and a Truck) & 1 Squad

- **Dispatched only at the request of Battalion 1 or a Chief Officer when a May Day call is received from SFD personnel.**

TANKER ASSIGNMENT

Assignment: 3 Tankers from the nearest rural agency

NOTE: Can be on initial assignment on select addresses built in CAD.

- **Dispatched only upon request.**

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FIRE RESPONSES ON INTERSTATE 540

Vehicle fires, grass fires, traffic accidents or other fire related incidents on Interstate 540 are sometimes confusing to locate. It is SFD policy for apparatus to never cross a median. Therefore, it is policy to dispatch units from both directions on all emergency calls on Interstate 540. Dispatch two engines using the following intersections as an assignment guide:

North of HWY 264 West (Exits 78 and 81)

- Dispatch Lowell FD – Station 41 and Rogers FD

Between Elm Springs Road and HWY 264 West (Exits 73 and 78)

- Dispatch Engine 4 and Lowell FD

Between West Sunset and Elm Springs Road (Exits 72 and 73)

- Dispatch Engine 4 and Truck 6

Between Johnson and West Sunset (Exits 69 and 72)

- Dispatch Truck 6 and Johnson FD

The engine that arrives on scene on the correct side of the interstate will handle the incident. The other engine may return to service if the engine company is not needed. Contact the Arkansas State Police for traffic control on any incident on the interstate.

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FIRE DISTRICT

Reference: City of Springdale Ordinance 22-2 Code 1973 7-17

Pursuant to the City of Springdale Building Regulation Ordinance 22-2 Code 1973 7-17, the fire district of the city is established as follows:

The area 300 feet north of Emma Avenue bounded on the west by Shiloh Street and bounded on the east by Cleveland Street, now Laura Street; and the area 300 feet on the south side of Emma bounded on the west by Shiloh Street on the east side by Cleveland Street.

Buildings within this district have the potential of developing larger more hazardous fires. All structure fires within the Fire District shall receive a Level 3 Fire Assignment on the initial assignment.

Some common buildings that are in the Fire District are: Old Washington School, Fuels and Supplies, Springdale School Annex Building, Bank of America, Ryan's Clothing Store and Famous Hardware Antique Mall.

