

# Springdale Fire Department

## Policy & Procedures Manual

### Volume 2 – Operations

### Section 202 – Communications

### 202.8 – Blind Calls and Announcements

SFD personnel may be notified to telephone a fire station or other SFD unit by a blind call transmitted over the SFD radio system.

Blind calls are not permitted during emergency traffic. Blind calls are not intended to be used as a free pager service for SFD personnel.

The proper procedure to make a blind call is as follows:

- The station or unit making the blind call transmits a request to Dispatch to ascertain if the frequency is clear, “Station 1 to Springdale is it clear for a blind call?”
- Dispatch will advise the requesting station or unit the frequency is clear, or not clear due to emergency traffic.
- After receiving a clear frequency from Dispatch, the station or unit transmits, “Station 1 blind call, Battalion 1, Battalion 1, Call Station 1”

Following each morning Alert Tone Test(s), Dispatch will transmit announcements on an as needed basis. These announcements typically will relate to street closings, hydrants out of service, hospital diversion status, etc. Dispatch may also make similar announcements during the shift as needed.

If a station or company become aware of such information that should be announced over the radio system they should notify Dispatch.