



Sent on behalf of the Northwest Arkansas Health Care Community  
**Contact:** Martine Pollard | 501-350-8001 | [martine.pollard@mercy.net](mailto:martine.pollard@mercy.net)

## **UPDATED: NWA COVID-19 SCREENING & TESTING RESOURCES**

**as of 12/29/2020**

### **TESTING CRITERIA**

***SYMPTOMS*** - Symptoms include exhibiting any of the following: Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea

***NO SYMPTOMS:*** Exhibit no symptoms but have had significant contact with confirmed COVID-19 positive individuals. Significant contact is defined to be less than six feet from COVID-19 individual for more than 15 minutes with or without face covering.

***If you have been exposed to COVID-19 but do not meet the testing criteria listed, contact your Local Arkansas Department of Health Unit for testing. Northwest Arkansas Local Health Unit information is listed below.***

### **Arkansas Department of Health NWA COVID-19 Testing Locations**

#### **Benton County Health Unit (Rogers): 479-986-1300**

**8 a.m. – 4:30 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 6 p.m., Tuesday  
 1200 W. Walnut Street, Suite 2200, Rogers, AR 72756**

- Drive up testing. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Rapid testing available for symptomatic patients and for traveling needs.
- \*\* All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

#### **Benton Count Health Unit (Siloam Springs): 479-549-3794**

**8 a.m. – 4:30 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 6 p.m., Tuesday  
 101 W. University, Siloam Springs, AR 72761**

- Drive up testing. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Rapid testing available for symptomatic patients and for traveling needs.
- \*\* All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.



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**Carroll County Health Unit (Berryville): 870-423-2923**

**8 a.m. – 4:30 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 6 p.m., Tuesday  
402 Hailey Rd, Berryville, AR 72616**

- Drive up testing. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. No symptoms needed. Appointments recommended but not required.
- Rapid testing available depending on criteria after a nursing assessment.
  - \*\* All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

**Madison County Health Unit (Huntsville): 479-738-2612**

**8 a.m. – 4 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. – 6 p.m., Tuesday  
709 N College St, Huntsville, AR 72740**

- Drive up testing. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Appointment recommended but not required.
- Rapid testing available for symptomatic patients only.
  - \*\* All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

**Washington County Health Unit (Fayetteville): 479-521-8181**

**8 a.m. – 4:30 p.m., Monday, Wednesday, Thursday & Friday / 9:30 a.m. -6 p.m., Tuesday  
3270 N Wimberly Drive, Fayetteville, AR**

- Drive up testing by appointment only. The local health units are collecting insurance information, however there is no out of pocket expense to the patient.
- Rapid testing available for symptomatic patients only.
  - \*\* All Negative Rapid Tests are followed by a PCR Test. Patients are recommended to quarantine while they receive their PCR results in 3-7 days.

**Arkansas Department of Health Call Center:**

Arkansas Department of Health call center answering questions from health care providers and the public.

- Call: **1-800-803-7847** (8 a.m. to 4:30 p.m.)
- Call: **501-661-2136** (after hours)



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## **NWA Health Care Provider COVID-19 Testing Locations**

### **WALMART/Quest Drive-Thru Testing Site**

- Walmart and Quest have opened a testing site for anyone with COVID-19 symptoms. Those seeking testing must first qualify for COVID-19 screening and schedule an appointment at: [www.MyQuestCovidTest.com](http://www.MyQuestCovidTest.com)
- Located at the Walmart Neighborhood Market at 1400 N. Walton Boulevard, Bentonville, AR
- Drive-thru testing site open Tuesdays and Thursdays, weekly 7 a.m. to 9 a.m. (prior to the pharmacy opening for regular business). Open on Friday's 7 a.m. to 9 a.m. as needed.

## **Veterans Health Care System of the Ozarks**

### **Veterans enrolled in VA health care: 1-800-691-8387**

- For veterans who are concerned they may have symptoms of COVID-19, flu or cold, contact the VA at 800-691-8387 before going to scheduled appointments. Clinical staff are available to provide 24/7 virtual care and support, including nurse advice and triage. This service is available at no cost to Veterans enrolled for VA health care.

## **UAMS Northwest**

### **COVID-19 UAMS Hotline: 1-800-632-4502**

- UAMS has set up a coronavirus hotline for people who have questions or feel they may have symptoms.
- **ONLINE SCREENING: [www.UAMSHealth.com/HealthNow](http://www.UAMSHealth.com/HealthNow)**  
UAMS HealthNow is available for free COVID-19 screenings. This service is available 24 hours a day, 7 days a week to patients of all ages across the state of Arkansas and is accessible from a smart phone, tablet, laptop or computer with video capabilities. Spanish-speaking and Marshallese-speaking screeners are available.



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**UAMS Drive-Thru Clinic: 479-521-8260**

**8 a.m. – 12 p.m. & 1 p.m. – 5 p.m., Monday – Friday**

**1125 North College Ave., Fayetteville, AR 72703**

- Doctor’s visit in the safety of your car! Flu, strep, upper respiratory issues and flu shots. COVID-19 testing performed on-site until 4:30 p.m. Same day service – call to schedule.

**UAMS Mobile Testing: 479-334-7027**

**11 a.m. – 7 p.m., Monday – Friday**

**2422 North Thompson Street, Springdale, AR 72764**

- FREE Covid-19 testing & flu shots. Please wait in your car and a staff member will come out to see you.

**AR-Connect Call Center: 501-526-3563 or 800-482-9921**

- Arkansans experiencing mental health issues or stress related to the COVID-19 pandemic may receive immediate help 24 hours a day through the UAMS AR-Connect program with no out-of-pocket cost to the patient. The AR-Connect call center is available 24 hours a day, seven days a week. A live video virtual clinic operates Monday through Friday, 8 a.m. to 5 p.m.

**Washington Regional Medical Center**

**Washington Regional Coronavirus Hotline 479-463-2055**

**8 a.m. – 5 p.m., Monday – Friday**

**8 a.m. – 3 p.m., Saturday & Sunday**

**Washington Regional Coronavirus (COVID-19) Screening/Testing Clinic**

**9 a.m. – 5 p.m., Monday – Friday**

**8 a.m. – 1 p.m., Saturday & Sunday**

**3318 N. North Hills Blvd, Fayetteville, AR**

- Provides COVID-19 testing for individuals *without symptoms*, but who have had a direct exposure to COVID-19. Appointment not necessary



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**Washington Regional Urgent Care – Fayetteville location**

**9 a.m. – 5 p.m., Seven Days a Week**

**3 E. Appleby Road, Suite 1, Fayetteville, AR (located in the William L. Bradley Medical Plaza)**

- Provides evaluation, treatment and testing for individuals *with symptoms* of COVID-19 and respiratory illness. Appointment not necessary.

**Washington Regional Eureka Springs Family Clinic**

**8 a.m. – 12 p.m., Monday – Friday (Drive-thru screening/testing, appointment not required)**

**8 a.m. – 4:30 p.m., Monday – Friday (In-office testing available, appointment required)**

**146 Passion Play Road, Suite A, Eureka Springs, AR**

**Washington Regional Internal Medicine Associates**

**7:30 a.m. – 4:30 p.m., Monday – Thursday (appointment required)**

**7:30 a.m. – 12:30 p.m., Friday (appointment required)**

**688 Millsap Road, Suite 100, Fayetteville, AR**

**Washington Regional Shiloh Clinic**

**8 a.m. – 5 p.m., Monday – Thursday (appointment required)**

**513 N. Shiloh St., Springdale, AR**

**Washington Regional East Springdale Family Clinic**

**8 a.m. – 5 p.m., Monday – Thursday (appointment required)**

**8 a.m. – 3 p.m., Friday (appointment required)**

**1607 S. Old Missouri Road, Springdale, AR**

**Washington Regional Farmington Family Clinic**

**8 a.m. – 4:30 p.m., Monday – Thursday (appointment required)**

**8 a.m. – 12 p.m., Friday (appointment required)**

**199 E. Main St., Farmington, AR**

**Washington Regional West Washington County Clinic**

**8 a.m. – 4 p.m., Monday – Thursday (appointment required)**

**8 a.m. – 3 p.m., Friday (appointment required)**

**201 E. School St., Lincoln, AR (Lincoln Middle School location)**

**Washington Regional Crossroads Family Clinic**

**8 a.m. – 5 p.m., Monday – Thursday (appointment required)**

**8 a.m. – 12 p.m., Friday (appointment required)**

**1420 Highway 62-65 N., Harrison, AR**



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## Northwest Health System

### **Bella Vista EMS Community Partners & Northwest Medical Plaza-Sugar Creek: 479-306-7507**

**8 a.m. – 5 p.m., Monday - Friday**

- The Bella Vista Fire Department and EMS' Community Paramedics are offering in-home testing for COVID-19 as needed following pre-screenings and telemedicine visits for patients who meet certain criteria in coordination with Northwest Medical Plaza-Sugar Creek.

### **Northwest Medical Plaza - Bentonville COVID-19 Screening and Testing: 479- 306-7507**

**601 Southwest Regional Airport Blvd., Bentonville, AR 72713**

### **Northwest Medical Plaza – Eastside COVID-19 Screening and Testing: 479-306-7507**

**2158 Butterfield Coach Rd., Suite 100, Springdale, AR 72764**

## Mercy Northwest Arkansas

### **Mercy NWA COVID-19 Test Collection Site:**

**Appointments 5 days a week**

**2100 54<sup>th</sup> St, Rogers, AR 72758**

- A testing site for patients with a referral by a Mercy physician. All patients must have a video visit with a Mercy provider prior to scheduling an appointment for testing. Please call your Mercy physician's office phone number to schedule an appointment. If you do not have a primary care physician, please call Mercy's Doctor Finder number at 888-338-3885.
  - Spanish speaking screeners are available along with all other languages supported with phone translators.

### **Mercy Respiratory Care Clinic: 479-986-6090**

**8 a.m. – 8 p.m., Seven days a week**

**3101 S.E. 14<sup>th</sup> St, Bentonville, AR**

- A dedicated clinic for patients with moderate to severe respiratory illnesses.



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## Mercy GoHealth

### Mercy GoHealth Testing Locations & Information:

- COVID-19 diagnostic tests are available at all centers for patients with or without symptoms.
- Register online at <https://www.gohealthuc.com/arkansas#covid19>
- **Rogers**
  - Monday - Friday 8 a.m. – 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
  - Call: **479-616-1485**
  - 2012 S Promenade Blvd., Rogers, AR 72758
- **Springdale**
  - Monday - Friday 8 a.m.- 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
  - Call: **479-318-0161**
  - 4962 Elm Springs Rd Ste 5, Springdale, AR 72762
- **Fayetteville**
  - Monday - Friday 8 a.m. – 8 p.m., Saturday – Sunday 9 a.m. – 5 p.m.
  - Call: **479-439-8120**
  - 3391 N College Ave Ste 1, Fayetteville, AR 72703

## MANA

MANA offers drive-up testing at the locations listed below. Appointments are required at some clinics. Patients will complete a COVID-19 Screening Form or telemedicine screening (Northwest Arkansas Pediatrics) prior to testing.

- **MANA Family Medicine South's Fever and Respiratory Clinic: 479-442-2822**  
2523 E. Huntsville Road, Fayetteville  
7 a.m. - 3 p.m., Monday – Friday  
Drive-up testing, no appointment required.
- **MANA Family Medicine Springdale: 479-750-3630**  
1109 S. West End Street, Springdale  
7:30 a.m. - 5 p.m., Monday – Friday  
By appointment only.



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- MANA Family Medicine Har-Ber: 479- 361-1020**  
 171 N. Maestri Road (Hwy 112), Springdale  
 8 a.m. - 12 p.m. & 1 p.m. - 4 p.m., Monday - Thursday  
 By appointment only.
- MANA Family Medicine Pinnacle Hills: 479-464-5599**  
 3730 Pinnacle Hills Parkway, Suite 2, Rogers  
 8 a.m. – 5 p.m., Monday - Friday  
 By appointment only.
- MANA Urgent Care Wedington: 479-442-0006**  
 1188 N. Salem Road, Suite 6, Fayetteville  
 7 a.m. - 6 p.m., Monday - Sunday  
 Drive-up testing, no appointment required.
- MANA Urgent Care College: 479-521-0200**  
 1673 N. College Avenue, Fayetteville  
 Drive-up testing, no appointment required.  
<https://www.mana.md/clinics/mediserve-walk-in-clinic/mana-urgent-care-college/>
- Northwest Arkansas Pediatrics: 479-442-7322**  
 3380 N. Futrall Drive, Fayetteville  
 8 a.m. - 5 p.m., Monday -Friday  
 Please call to schedule a telemedicine screening appointment.

## Community Clinic

### Community Clinic: Call or Text 1-855-438-2280

**8 a.m. – 12 p.m. & 1 p.m. – 5 p.m., Monday – Friday**

- The following locations have been established to offer screening and testing for COVID-19. Patients experiencing fever, cough, and shortness of breath are recommended to call and make an appointment or drive-up to one of these acute care sites for evaluation.

  - Community Clinic Rogers Medical, 1233 W Poplar St., Rogers, AR 72756
  - Community Clinic Siloam Springs, 500 S Mt Olive, Siloam Springs, AR 72761
  - Community Clinic Springdale, 614 E. Emma Ave., Springdale, AR 72764





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## Arkansas Children’s Northwest

### Arkansas Children’s: 479-725-6995

8 a.m. – 4 p.m., Monday-Friday

- COVID-19 testing available for both symptomatic and asymptomatic patients ages 0-21, Monday – Friday with an order from a physician. By appointment only at our drive through testing site. Once an order is obtained, parents can call to schedule an appointment.

## ADDITIONAL COMMUNITY TESTING RESOURCES

### Walgreens COVID-19 Drive-Thru Testing: 479-756-1355

2002 S Thompson St. Springdale, AR

- By appointment only. Online assessment must be completed first.
- <https://www.walgreens.com/findcare/covid19/testing/consent>

## ADDITIONAL TRUSTED RESOURCES

- Several COVID-19 resources from the NWA Health Care Community can be found on the NWA Council’s website: [www.nwacouncil.org/health-care](http://www.nwacouncil.org/health-care)
- Centers for Disease Control and Prevention COVID-19 Guidelines: [www.cdc.gov/coronavirus/2019-ncov/index.html](http://www.cdc.gov/coronavirus/2019-ncov/index.html)
- Arkansas Department of Health COVID-19 Guidelines: [www.healthy.arkansas.gov](http://www.healthy.arkansas.gov)
- American College of Occupational and Environment Medicine and MDGuidelines® COVID-19 Practice Guideline: <https://info.mdguidelines.com/wp-content/uploads/2020/05/ACOEM-COVID-May-8-public.pdf>

### **About the Northwest Arkansas Health Care Providers**

*The coordinated efforts and messaging from the Northwest Arkansas health care providers is a result of deep personal and professional relationships among the region’s health care systems and the Northwest Arkansas Council Health Care Transformation Division. The region’s health care providers were able to pivot their focus to address the COVID-19 crisis. Participating health care providers include Arkansas Children’s Northwest, Community Clinic, Mercy Northwest Arkansas, Northwest Health, UAMS Northwest, Veterans Health Care System of the Ozarks and Washington Regional Medical Center.*

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